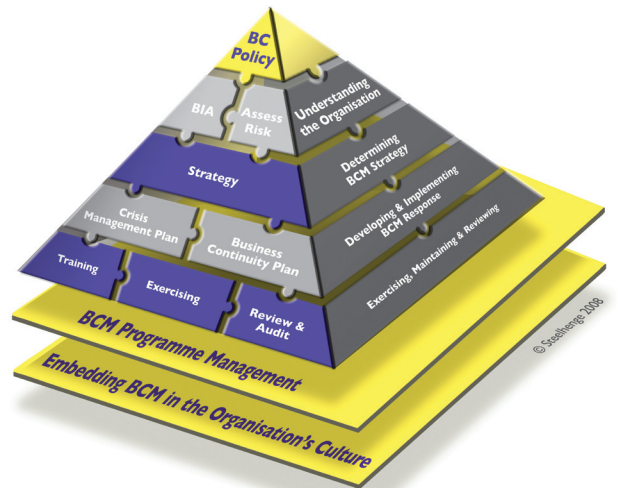




Case Study Pen Pictures

The following synopses from some of the projects we have delivered over the past 12 months demonstrate the breadth of our experience.

The projects range from implementation of full business continuity programmes to assisting with specific components highlighting our flexible and scalable approach.



Development of a major European institution's crisis centre with operating procedures and supporting training and exercising programmes

Development of a business continuity programme from policy to training and exercising for a historical research institution that also welcomes the public every day

Emergency planning and response training of stadia management and staff for a major series of sporting events

Pandemic planning and preparation for a European corporation using scenario-based planning sessions, awareness workshops and e-learning to transfer knowledge to staff internationally

Strategic-level crisis communications and media training for a utility company to assure that the 'top team' is prepared to lead and communicate with stakeholders effectively during the heat of a crisis

Development of a business continuity programme to improve the resilience of a UK National Health Service Primary Care Trust to disruption

Variety of bespoke business continuity and incident management training courses for government departments, local authorities and private sector clients

If you would like to discuss how we may be able to help you, please call or e-mail **Isobel Nicholas on +44 (0)1722 345470; in@steelhenge.co.uk**

Please also visit our website at **www.steelhenge.co.uk** which carries more examples of our work and provides detailed information on our services.

Your resilience is our speciality and your assurance

Accolades:

"Very well organised process culminating in training that was actually at the right level for the business and delivered in plain English! It was also medically bang up to date. Scenarios powerful and credible."

"I found Steelhenge Consulting professional and helpful in all my dealings with them throughout the delivery of our programme and would recommend them."

"We had a flood a few months after taking part in an exercise to rehearse our plans. I had to lead and now understand why exercising

is so powerful – having had a dummy run and understanding what we all had to do took away a lot of the stress and we came through it well for both ourselves and our customers."

"The <crisis communications and media training> course was excellent, fun and thought provoking. Equipped with some simple tools and techniques I feel much better able to manage difficult issues and deliver a simple and concise message. The practical sessions under the heat of the lights gave us the chance to get it wrong in a safe environment and the journalist's feedback was really valuable."