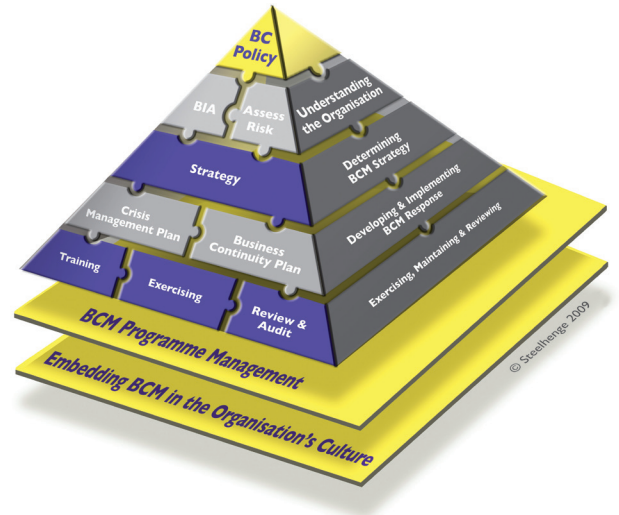




Case Study Pen Pictures

The following synopses of some of our recent work demonstrate the breadth of our experience.

This encompasses implementation of full programmes to assisting with specific components of crisis management, business continuity management and emergency planning, highlighting our flexible and scaleable approach.



Crisis simulation for a leading financial services institution, rehearsing strategic, tactical and operational responses

Development of a key European crisis centre with operating procedures and supporting training and exercising programmes

Delivery of a business continuity programme to improve the resilience of a UK National Health Service Primary Care Trust to disruption

Business continuity planning, training and exercising for several UK government departments

Corporate contingency planning and preparation for a European multi-site business, using scenario-based planning sessions, awareness workshops and e-learning to transfer knowledge to staff internationally

Design and delivery of a series of business continuity awareness workshops around the world for a global pharmaceutical company

Emergency planning and response training for a major sporting event across ten major stadia

If you would like to discuss how we may be able to help you, please call or e-mail Steelhenge on **UK: 0845 094 2117; Int: +44 (0) 207 871 1565; enquiries@steelhenge.co.uk**

Please also visit our website at **www.steelhenge.co.uk** which carries more examples of our work and provides detailed information on our services.

Your resilience is our speciality and your assurance

Some client comments:

“Very well organised process culminating in training that was actually at the right level for the business and delivered in plain English! Scenarios powerful and credible.”

“I found Steelhenge Consulting professional and helpful in all my dealings with them throughout the delivery of our programme and would highly recommend them.”

“We had a flood a few months after taking part in an exercise organised by Steelhenge to rehearse our plans. I had to lead and now

understand why exercising is so powerful – having had a dummy run and understanding what we all had to do took away a lot of the stress and we came through it well for both ourselves and our customers.”

“The crisis communications and media training course was excellent, fun and thought provoking. Equipped with some simple tools and techniques I feel much better able to manage difficult issues and deliver a simple and concise message. The practical sessions under the heat of the lights gave us the chance to get it wrong in a safe environment and the journalist’s feedback was really valuable.”